



ROXBY Hydraulics Pty. Ltd.
ABN 44 153 846 578

Quality Policy

Roxby Hydraulics specialises in the assembly, distribution and service of a comprehensive range of high-pressure hydraulic hoses and fittings, fluid power, pneumatics, lubrication and associated products. These products service a wide range of industrial applications.

Roxby Hydraulics' Mission is to exceed our customers', shareholders', suppliers', and employees' expectations through continuous improvement driven by innovation, teamwork and the integrity of our people whilst embracing community, cultural and environmental awareness.

Roxby Hydraulics' Quality system and policy requires compliance with applicable industry standards, statutory regulations, world best practice philosophy, value added processes, service and efficiency.

Roxby Hydraulics Management shall ensure that suitable infrastructure and resources are provided and will seek to achieve this by meeting the following:

- Establish and maintain a Quality Management System in accordance with AS/NZS ISO 9001:2015 as well as complying with all applicable statutory and regulatory requirements
- Incorporating quality management into all business functions as an integral part of Roxby Hydraulic's organisational context
- Set objectives and targets to measure our performance and identify opportunities for improvement
- Provide adequate resources to continually review and improve our business processes
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified
- Establishing, reviewing and communicating quality performance measures and taking action to continually improve outcomes
- Using a consultative process between management, employees and contractors with the view to maintain management systems that promote continuous improvement.

Quality is the responsibility of all personnel!

Chris O'Hara, Director - Operations

John Stephens, Director - Sales

Date: 11/02/2019